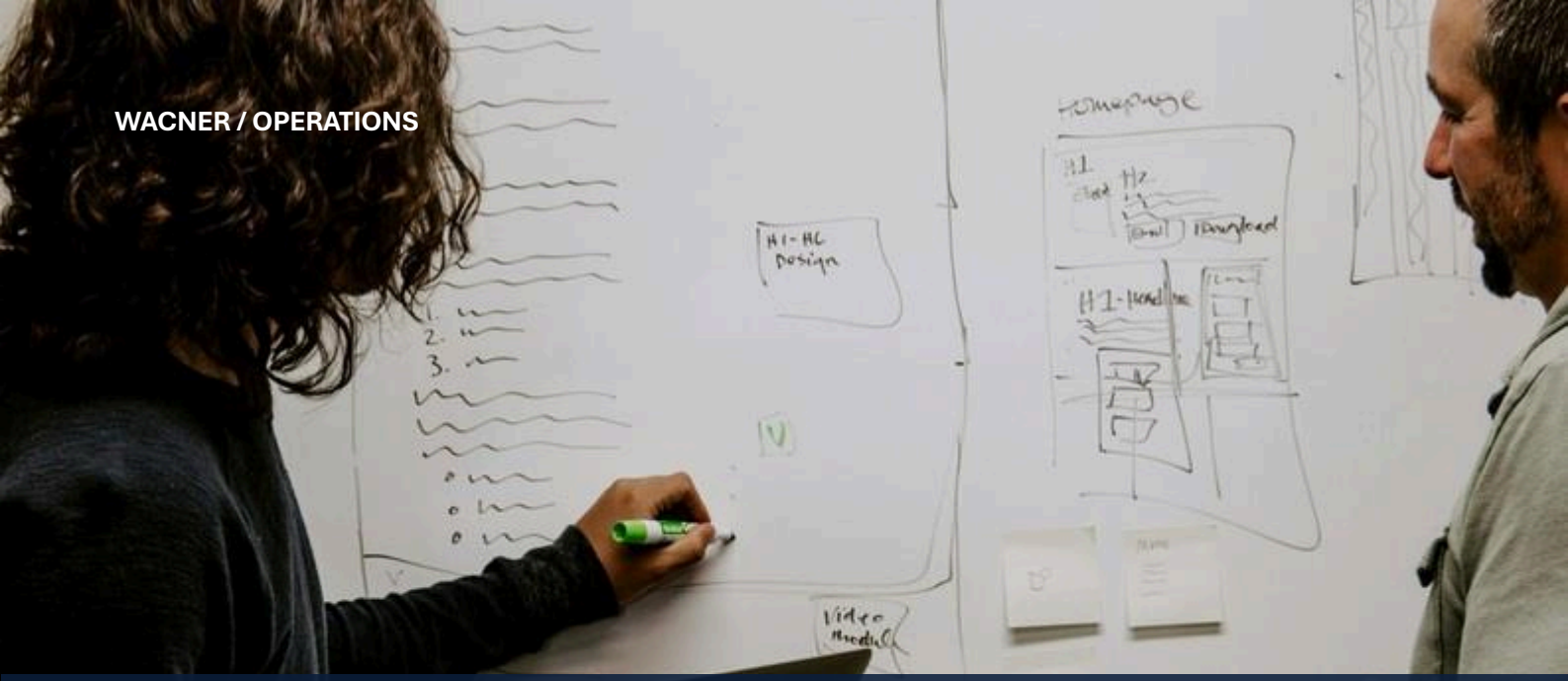


Operations don’t stop.

WACNER DEVELOPS DIGITAL OPERATIONAL INFRASTRUCTURE FOR COMPLEX FACILITY MANAGEMENT OPERATIONS.

It connects people, contracts, services, planning, execution, data, and control to coordinate teams and sustain operational continuity.

Advance structures the operation; GIG connects people with the field; Copilot + Agents help interpret information and support decision-making.

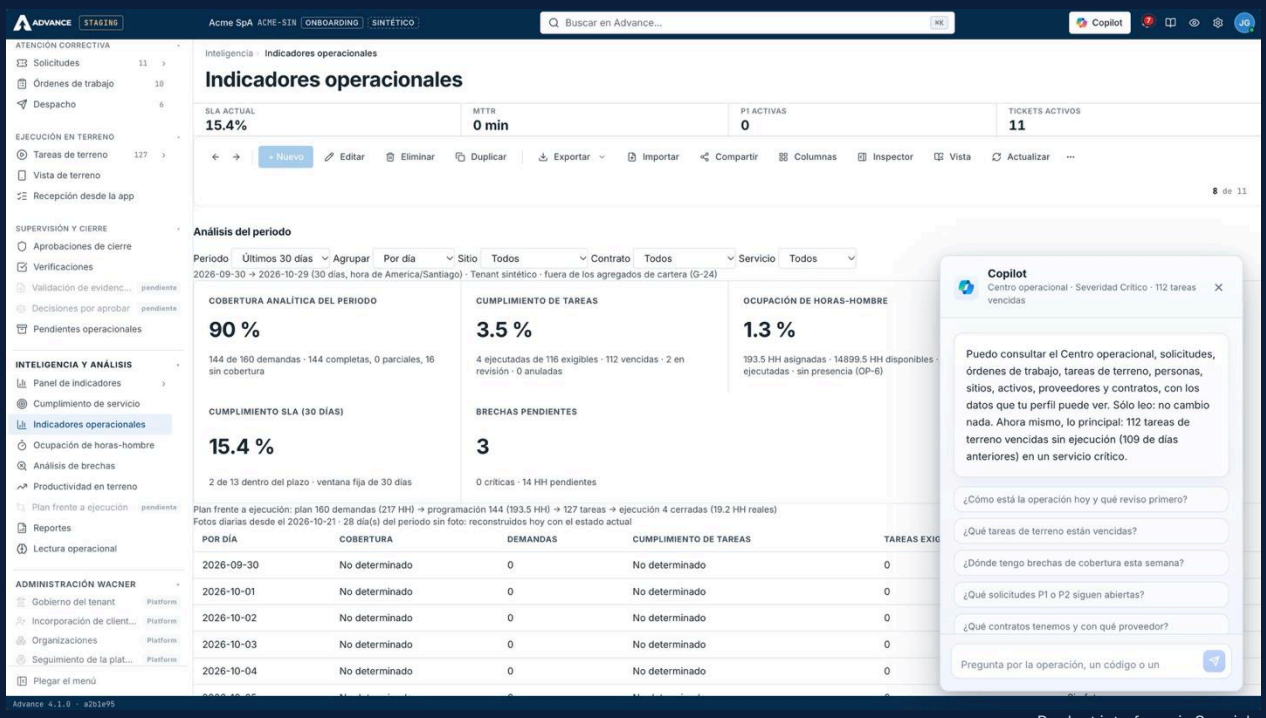
- ADVANCE Equipment — ETO
- ADVANCE Commercial — COM
- ADVANCE GIG — GIG
- ADVANCE Operations — OPE
- ADVANCE Intelligence — INA
- ADVANCE Planning — PLA
- ADVANCE Infrastructure — FRA
- ADVANCE Resources — REC

Wacner

01 / ADVANCE

Visibility to plan and decide.

Advance is Wacner's operational governance layer: it connects the contractual context with daily operations and their execution in the field.



Product interfaces in Spanish.

PLANNING · CAPACITY · COVERAGE

It is neither a standalone maintenance tool nor a ticket list: it links each request to the service, the coverage, and the evidence of compliance.

FROM CONTRACT TO EXECUTION

It relates contracts, sites, services, and assets to resources, shifts, capacity, and planning. Each team therefore knows the scope and expected coverage for delivering the service.

FROM EVIDENCE TO CONTROL

Each activity records the service behind it, who performs it, and the evidence that verifies compliance. SLAs and KPIs are interpreted in that context to maintain operational control.

Contract · Planning · Resources · Execution · Evidence · Control

The conversation with operations.

GIG / MOBILE EXPERIENCE

From their phones, workers receive instructions, check pending items, report progress, and share observations and evidence during their shift.

Supervisors channel requests, support execution, review progress, and follow up on pending items in their operational context.

GIG brings Advance to the point of service without bringing the platform's full complexity to the mobile device. Interactions flow back to Advance with context, evidence, and traceability to supervise the operation.

A simple, accessible experience. Conversational interaction makes GIG easier to use in the field, without requiring each worker to navigate complex systems or lengthy forms.

Information where the service takes place. Updates, requests, and evidence are recorded during operations, bringing what happens in the field closer to those who need to supervise and make decisions.



Product interfaces in Spanish.



Technology that supports human judgment.

GIG captures interaction and execution in the field. Advance structures the service and preserves its context; Copilot + Agents help interpret information and support operational decisions.

They are not isolated tools: they share context to sustain visibility, traceability, and operational continuity.

PEOPLE + GIG

Captures the conversation, requests, progress, and evidence generated in the field.

ADVANCE

Relates that activity to contracts, services, planning, resources, and coverage control.

COPILOT + AGENTS

Interprets operational information and assists the team when evaluating courses of action.

Microsoft Partner

Wacner is a Microsoft Partner. Advance runs on Microsoft Azure and integrates Microsoft Entra ID for corporate identity and security.